



# Mobile Alerts™

Remote Monitoring  
of your I.T. Infrastructure

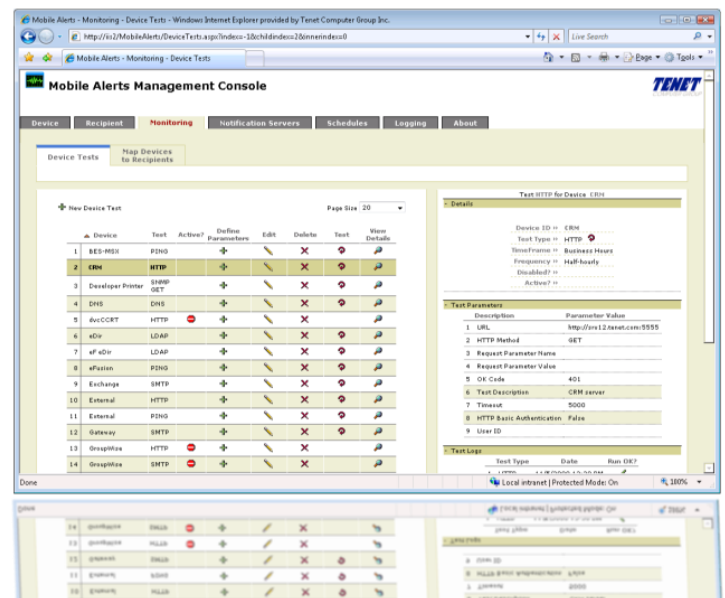
Mobile Alerts is a powerful availability management solution that monitors critical applications, services and devices, and notifies the appropriate people when something goes wrong.

Mobile Alerts performs health checks at specified intervals and sends the results to designated recipients. Authorized users may also request on demand health checks for one or all components, even from a mobile device.

Mobile Alerts allows service managers and system administrators to keep abreast of the health of their systems, by periodically checking their status and sending notifications via email, SMS, or pushed to their BlackBerry® devices.

Notifications and alerts are available with **24/7 access** and can be pushed to RIM BlackBerry handhelds, or displayed on a web console. Notifications may include service description and recovery information, such as support contacts & contracts, troubleshooting process, potential impact, etc.

A simple dashboard interface provides immediate indication of failure (red) or normal operation (green) for each device or service.



Mobile Alerts is designed for quick deployment and ease of use. Unlike more complex network management products that are bought and abandoned, Mobile Alerts requires less technical skills and can be installed and configured in minutes instead of weeks. For larger organizations, Mobile Alerts can be used as a safety net and mobile complement for SNMP Management Systems such as HP Open View, IBM Tivoli, BMC, Cisco Works, etc.

# Available in three editions: Standard, Professional and Enterprise

## Standard Edition:

- ✓ PING (ICMP Internet Control Message Protocol): tests any IP enabled device
- ✓ HTTP/HTTPS (HyperText Transfer Protocol): tests any website, including those secured by server-side SSL, and optionally allows parameters to be passed using GET or POST methods
- ✓ SMTP (Simple Mail Transfer Protocol): tests mail system connectivity
- ✓ LDAP (Lightweight Directory Access Protocol): tests access to a Directory (e.g. Active Directory, Novell eDirectory, etc.)

## Professional Edition:

⇒ Same as Standard Edition, plus:

- ✓ FTP (File Transfer Protocol): tests any FTP site
- ✓ POP3 (Post Office Protocol): tests access to mail system post office
- ✓ IMAP4 (Internet Messaging Agent Protocol): tests access to mail system post office
- ✓ DNS (Domain Naming Service): tests DNS servers

## Enterprise Edition:

⇒ Same as Professional Edition, plus:

- ✓ SQL PING: tests if the Microsoft SQL Database Listener is alive
- ✓ Oracle TNSPING: tests if the Oracle Database TNS Listener is alive
- ✓ ODBC (Open DataBase Connectivity): tests connectivity to any database accessible over ODBC (i.e. pretty much any database system produced since the early 1990's)
- ✓ TCP (Transmission Control Protocol): tests any TCP port

## For more information

Please visit [www.tenetMobile.com/mobileAlerts](http://www.tenetMobile.com/mobileAlerts)

or view our videos at [www.youtube.com/tenetMobile](http://www.youtube.com/tenetMobile)



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