



**Mobile Alerts®**

**Remote Monitoring of your entire IT infrastructure**  
Availability Management & Event Notification



Mobile Alerts® is a powerful availability management solution that monitors critical applications, services and devices and notifies the appropriate people when something goes wrong. The application performs health checks at specified intervals and pushes the results to designated recipients.

✚ *Mobile Alerts allows service managers and system administrators to stay informed on the health of their systems, by periodically checking their status and sending notifications via email, SMS, or pushed to their BlackBerry® devices.*

✚ *Designed for quick deployment and ease of use. Unlike more complex network management products that are bought and abandoned. Another way to maximize your existing BlackBerry investment, now have alerts provided in real-time, now having a proactive approach to your business continuity (Installed and configured in minutes instead of weeks).*

For larger organizations, Mobile Alerts can be used as a mobile complement for SNMP Management Systems such as HP Open View, IBM Tivoli, BMC, Cisco Works, etc.

Are your servers running properly?  
Problems may be just around the corner...  
Be aware and act faster with Mobile Alerts!



**TENET Computer Group Inc.**

Tel: 1-416-665-3069  
Toll Free: 1-877-836-3855

[www.tenetmobile.com](http://www.tenetmobile.com)



Advanced Infrastructure Solutions  
Custom Development Solutions  
Information Worker Solutions





**Mobile Alerts**®

**Remote Monitoring of your entire IT infrastructure**  
Availability Management & Event Notification



A robust solution to monitor events and error logs to proactively control symptoms before problems occur with event notifications and escalation procedures!

- ✚ Notifications and alerts are available with **24/7 access** and can be pushed to RIM BlackBerry handhelds, or delivered to any web based console: These may include service description and recovery information, such as support contacts & contracts, potential impact, etc.
- ✚ Simple dashboard interface provides immediate indication of failure (red) or normal operation (green) for each device or service to further maximize any organizations uptime.

**Available in three Editions: Standard, Professional, and Enterprise**

**Standard Edition:**

- PING (ICMP Internet Control Message Protocol): tests any IP enabled device*
- HTTP/HTTPS (Hyper Text Transfer Protocol): tests any website, including those secured by server-side SSL, allows parameters to be passed using GET or POST methods*
- SMTP (Simple Mail Transfer Protocol): tests mail system connectivity*
- LDAP (Lightweight Directory Access Protocol): tests access to a Directory (e.g. Active Directory, Novell eDirectory, etc.)*



**Professional Edition: same as Standard Edition, plus:**

- FTP (File Transfer Protocol): tests any FTP site*
- POP3 (Post Office Protocol): tests access to mail system post office*
- IMAP4 (Internet Messaging Agent Protocol): tests access to mail system post office*
- DNS (Domain Naming Service): tests DNS servers*



**Enterprise Edition: same as Professional Edition, plus:**

- SQL PING: tests if the Microsoft SQL Database Listener is alive*
- Oracle TNSPING: tests if the Oracle Database TNS Listener is alive*
- ODBC (Open Data Base Connectivity): tests connectivity to any database accessible over ODBC (i.e. pretty much any database system produced since the 1990's)*
- TCP (Transmission Control Protocol): tests any TCP port*



**TENET Computer Group Inc.**

Tel: 1-416-665-3069  
Toll Free: 1-877-836-3855  
[www.tenetmobile.com](http://www.tenetmobile.com)



Advanced Infrastructure Solutions  
Custom Development Solutions  
Information Worker Solutions

